



NORTHERN CHILL VOLLEYBALL CLUB	
SOCIAL MEDIA & ONLINE COMMUNICATION POLICY	Rev.: 2020/08/03

The Northern Chill Volleyball Club understands that advancements of technology are enabling new forms of social interaction and that social media is a popular communication tool for players, parents and coaches. The Northern Chill Volleyball Club is also aware that social media is a venue where inappropriate behavior and misconduct can occur. The following policies are meant to ensure the appropriate use of social media and online communication.

1. Texting, Email and Similar Electronic Communications

If it is necessary for a coach or staff member to send a direct text message or email to a player, the following guidelines must be followed:

- A parent (or guardian) must be copied.
- It must be signed so it is clear as to whom or what organization is sending the message. Just using the number or email address for identification is not sufficient.
- It should be non-personal and for the purpose of communicating information about team activities.
- It should never include or contain offensive, sexual or inappropriate language or photos.
- The time of day and the number of messages sent should be considered.
- Records should be kept of every coach's current cell number and email accounts.

When a player feels the need to text or email a coach or staff member, the following guidelines must be followed:

- A parent (or guardian) must be copied.
- It should be sent only with information regarding the organization or team or Club activities.

2. Social Media (Facebook, Twitter, Blogs and Similar Sites)

- Coaches are not to directly communicate with athletes via any social media site.
- Players are never to post pictures of other Club Members or players that can be hurtful or embarrassing or without their permission.
- The use of any device of recording or transmitting visual images is strictly prohibited in showers, restrooms, changing rooms or other areas where participants expect privacy.
- Protecting the privacy and personal information of our members is required. Do not post identifying information (names, age) outside Chill or OVA media platforms
- Players and parents can follow the official Northern Chill Volleyball page and coaches can communicate to players through the site. The communication must be open, transparent and professional in nature and for the purpose of communicating information about the team or Club activities.



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- Social media sites should not be used to abuse or criticize the organization, Members or players.
- It should never include or contain offensive, sexual or inappropriate language or photos.
- Accepted forms of communications for teams are team snap and/or group text which are supported by safe sport.