



## Parent Code of Conduct

The Northern Chill Volleyball Club is continually striving in establishing the best possible elite volleyball experience available to our athletes. We are asking for your assistance in ensuring that your child has the most positive experience with the club by following these simple, yet vitally important guidelines:

### RESPECT

- Please be respectful of all of the participants in our club as well as those that we interact with (coaches, volunteers, athletes, parents, officials, executive members other teams / clubs)
- We are guests in many of the facilities we use so please treat them appropriately
- Please provide encouragement for all participants and refrain from negative comments from the stands during PRACTICE and COMPETITIONS. This same expectation also includes any postings to Social Media.
- We are judged by the quality of our character, please help us to build a strong sense of integrity and self-esteem in our athletes

### ATTENDANCE AT PRACTICES OR COMPETITIONS

- If you and your guests are permitted to attend practices and volleyball tournaments, please do not interfere or provide feedback on specific skills or strategies to the athletes (even if they are yours!). We are always looking for more coaches. If you would like to become a coach please let us know and we will register you in the next available technical clinic.
- Competition responsibilities: Teams are responsible for providing lines persons and scorers for matches at all tournaments. Volunteers must be organized the night prior to the tournament.

### CONFLICT RESOLUTION

- Wait 24 hours before taking action. Please use your team Manager as the first point of contact for any issues with regards to the club or you can submit a dispute resolution form via our website which will be directed to the Club Board of Directors. Our goal is to always improve the organization so your feedback is welcomed.

We appreciate your cooperation in following the guidelines outlined and your assistance in ensuring our athletes have a positive volleyball experience.